

HERTFORDSHIRE CCTV PARTNERSHIP

Stevenage BOROUGH COUNCY

CODE OF PRACTICE

PART 1 Introduction to the Code of Practice & The Purpose Statement

CCTV Code of Practice September 2015



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INTRODUCTION

Code of Practice Mission Statement

The Hertfordshire CCTV Partnership's mission is to provide a professional and efficient CCTV service to inspire public confidence by ensuring that all Public Area CCTV systems which are linked to the Hertfordshire CCTV Partnership Control and Monitoring Room are operated in a manner that will secure their consistent effectiveness in the following aims:

- Deter and assist in the detection of crime and anti-social behaviour.
- Reduce the fear of crime and anti-social behaviour.
- Deter or reduce in incidents of environmental crime.
- Improving the safety and security of residents, visitors and the business community.
- Facilitate the prosecution by providing evidence of offenders in both crime and public order offences.



TERMS AND REFERENCES

Definitions and Abbreviations

In this Code of Practice the following expressions shall have the meanings hereby assigned to the:-

'BORIS' means the Back Office Recording Incident System database.

'BSIA' means British Security Industry Association.

'CCTV' means Closed- Circuit Television

'CCTV Manager' means the person responsible for the overall management of the CCTV system and to oversee the companies contracted to provide Control and Monitoring Room and Maintenance services.

'CCTV Operators' means the persons authorised and responsible for watching, controlling and the recording of pictures produced by the CCTV cameras.

'CMR', means the CCTV Control and Monitoring Room which is under the control of the Hertfordshire CCTV Partnership.

'Data Controller' means the person who determines the purpose for and the manner in which personal data is, or will be, processed or disclosed. The CCTV Manager holds the post within the Hertfordshire CCTV Partnership

'DPA' means the Data Protection Act 1998.



Definitions Cont.

'EHDC' means East Hertfordshire District Council

'HBC' means Hertsmere Borough Council.

'HCCTVP' means Hertfordshire CCTV Partnership

'ICO' means Information Commissioners Office.

'NHDC' means North Hertfordshire District Council.

'PACE' means 'The Police and Criminal Evidence Act 1984'.

'Partnership' means Stevenage Borough Council, North Hertfordshire District Council, East Hertfordshire District Council and Hertsmere Borough Council.

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'PIA' means Privacy Impact Assessment

'Police Control Room' means the Police Command and Control facility provided by the Hertfordshire Constabulary.

'PTZ' means Pan Tilt and Zoom referring to the type of CCTV Camera.

'RIPA' means Regulation of Investigatory Powers Act 2000

'SBC' means Stevenage Borough Council.

'SCC' means Surveillance Camera Commissioner.

'The Joint Executive Board' means the three elected members (portfolio holders) of each partner.

'The Management Board' means the appointed officers who oversees the operational aspect of the CCTV partnership.



SYSTEM DESCRIPTION AND TECHNOLOGY

Background

 The HCCTV Partnership operates a joint CCTV initiative aimed at reducing crime and fear of crime in principal public and business areas of their Districts. The central feature of this initiative is their decision to jointly implement a combined CCTV Control and Monitoring Room facility. The Control Room also provides an out of hour monitoring service for Schools in the Hertfordshire District.

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- The CMR is located in Stevenage where pictures received from CCTV systems covering the town centres, retail and leisure parks, car parks and business areas of the Partners, and other areas within Hertfordshire and Central Bedfordshire are controlled, monitored and recorded.
- There is a dedicated CCTV transmission link to the Divisional Police
 Headquarters Control Room operating within the areas of CCTV
 coverage where live pictures and events can be monitored. Direct two
 way voice communication links, between the Divisional Police Control
 Room for the Hertfordshire, Bedfordshire and the HCCTVP Control
 Room.
- The CCTV CMR is permanently staffed 24 hours each day 365 days of each year by an independent BSIA accredited Security Company contracted to provide comprehensively specified CMR services.
- Day to day management, co-ordination and overseeing the security company will be undertaken by the CCTV Manager who is directly employed and funded by CCTV Initiative Partners. The CCTV Manager will be directly responsible to The Management Board who will, in turn, be responsible to the Executive Board.



CCTV System Equipment

- High Quality PTZ cameras are generally provided within the CCTV surveillance areas covered by this Code of Practice and, depending their location and purpose, these will be either on a pole or building mounted, high sensitivity, low light colour cameras with high quality lenses.
- The transmission of camera pictures to the CMR and the transmission of camera control signals are via fibre optic, hard wire links or wireless radio transmissions.
- CMR equipment consists of a main bank of TV wall monitors. Each of the CCTV Operators work stations has been fitted with dedicated TV monitors and a computer control system operated through touch screen visual display units, (VDU's), which incorporate back up keyboard and joystick control devices.
- For recording purposes the CMR is fitted with a digital recording system which, depending upon operational circumstances is capable of being used for the recording of both real time and time lapse pictures transmitted from CCTV system cameras.
- All cameras, monitors, VDU's and digital video recordings operate on a full colour reproduction basis as does the still camera picture reproduction equipment which has also been installed in the CMR.



Contractors

The names and addresses of the CMR services contractor and the CCTV Equipment Maintenance Contractors are as follows:-

Stevenage

Control and Monitoring Room Operations Contractors

Broadland Guarding Services Ltd Delta House Vulcan Road North Norwich Norfolk NR6 6AQ

CCTV System Equipment Servicing Contractor

Eurovia Infrastructure Limited Albion House Springfield Road Horsham West Sussex RH12 2RW

CCTV Transmission System Servicing Contractors

BT Redcare Virgin



The Purpose Statement

'The Code of Practice is to regulate the operation of the Hertfordshire CCTVP public space CCTV systems operating within Hertfordshire and Bedfordshire and set out the rules to be observed by the Partnership, its Members, employees, contractors, and the Police involved in the management, operation and administration of the CCTV system in place'.

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- The Code of Practice will be subject to regular reviews at least annually
- The Hertfordshire CCTVP supports the individual's right of privacy and will insist that all agencies involved in the provision and use of Public CCTV Systems connected to the CMR accept this fundamental principle as being paramount.
- HCCTVP has an obligation to comply with the requirements of the DPA 1998 and the DPA - CCTV Codes of Practice 2008. The HCCTVP system is registered with the Office of the Data Protection Commissioner as a system with joint users and the CCTV Manager is nominated as the Data Controller as required under the Act.
- In addition, HCCTVP will comply with the Freedom of Information Act 2000, the RIPA 2000 and the Protection of Freedoms Act 2012.
- The Regulation of Investigatory Powers Act is to ensure that investigatory powers of the intelligence services, the Police and other enforcement agencies are used in accordance with the Human Rights Act 1998.A working protocol for all internal and external requests for "Directed Surveillance" has been approved by the CCTV Executive Board members and is contained in the CCTV Operational Procedures Manual.
- The Partnership recognises that the public authorities and those organisations carrying out the functions of a public service nature to observe the obligations imposed by the Human Rights Act 1998, and consider that the use of CCTV in the HCCTVP area of coverage is a necessary, proportionate and suitable tool to help reduce crime, the fear of crime and improve public safety.



The Purpose Statement cont.:-

• The CCTV Codes of Practice and observance of the Operational Procedures contained in the manual shall ensure that evidence is secured, retained, and made available as required to ensure there is absolute respect for everyone's right for a free trial.

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- It is recognised that the HCCTVP system may be considered to infringe on the privacy of individuals. In compliance with the SCO the surveillance camera Code of Practice, issued by the Surveillance Camera Commissioner in June 2013 in accordance with Section 30 (1) of The Protection of Freedoms Act 2012, a 'PIA' for each camera's location and request for a new camera location will be reviewed to ensure its legality and legitimacy by the CCTV Manager.
- In May 2012 the Protection of Freedoms Act was given Royal Assent. Under Section 30 of the 2012 Act it provides guidance on the appropriate and effective use of surveillance cameras. HCCTVP has conducted the 12 Guiding Principles in accordance to the requirements.
- Any request from an individual for the disclosure of personal data which he/she believes is recorded by virtue of the system will be directed to the Data Controller.
- The principles of Section 7 and 8 of the DPA 1998 should be followed in every request.
- In considering a request made under the provisions of Section 7 of the DPA 1998 reference may also be made to Section 29 of the DPA 1998.
- Each and every application will be assessed on its own merits and general 'blanket exemptions' will not be applied.



Aims and Objectives

The aims and objectives of the Code of Practice are:-

- To operate the CCTV System in a manner which respects an individual's right to privacy.
- To set operational standards and criteria this will generate public confidence.
- To strictly control the access of viewed and recorded material and to ensure that all such material is used only for its intended legitimate purpose.
- To set out clearly the management and administration arrangements that governs the operation of the system.
- To improve public safety and enhance the general public's perception of safety
- To improve commercial confidence.
- To assist emergency services.
- To assist the Police with the more efficient deployment of resources.
- To assist in supporting civil proceedings which will help detect crime.



Permitted Uses of Public CCTV Systems

Subject to permitted use modifications agreed in accordance with the procedures set out in this Code of Practice, the use of any CCTV system(s) connected to the HCCTVP CMR shall be restricted to the following general purposes:-

- To assist the prevention and detection of crime and offences and to assist the Police with the more efficient deployment of resources for the purpose of deterring crime and apprehending criminals.
- The provision of supplying evidence for the prosecution of criminals
- To assist the tracking and apprehension of persons who are suspected of having committed a criminal offence.
- To assist the identification and compilation of information which can be used to ensure the safety of the general public.
- To assist the Fire, and Ambulance and civil emergency services with the efficient deployment of their resources to deal with emergencies.
- To assist the management and efficiency of public services in the area of CCTV coverage.

Exclusions

• Any public CCTV System connected to the jointly managed CMR will not be used to obtain recorded evidence to prosecute minor street offences unless accompanied by a more serious offence or unless it is of a nature which causes public danger or nuisance.



HERTFORDSHIRE CCTV PARTNERSHIP

CODE OF PRACTICE

PART 2

Operational Principles

CCTV Code of Practice September 2015



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Compliance with the Code

 All owners, CCTV Operators and users of the CCTV systems connected to the CMR shall be required to give a formal undertaking that they will comply with this Code of Practice and act in good faith with regard to the basic principles which it embodies.

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- All such owners, CCTV Operators and users shall comply with this requirement by signing a copy of a Code of Practice Compliance Declaration.
- All owners, CCTV Operators, users and any visitors to the CMR will be required to sign a formal confidentiality declaration that they will treat any viewed and / or written material as being strictly confidential and that they undertake not to divulge it to any other person.
- All visitors will be required to sign in a Visitors Book upon arrival and sign out on departure and kept by the CMR Operators and management.
- The CCTV Manager is authorised to decide on behalf of the HCCTVP as to who can have access to the control room. This will normally be:
 - 1. Staff employed to operate the control room
 - 2. Authorised Police Officers to carry out downloads.
 - 3. Police Officers collecting recording media considered or used for evidential purpose.
 - 4. Maintenance contractors by prior arrangement
 - 5. Only those persons with a legitimate purpose will be permitted access to the CMR, such as cleaners and SBC facilities staff.
 - 6. The Independent Inspectors appointed under the Code of Practice may visit the CMR without prior appointment.



Maintenance of the CCTV System

- Owners of CCTV Systems covered by this code must maintain their system to a high standard of operating efficiency using experienced and competent specialist maintenance engineers by means of an appropriate maintenance contract.
- No part of the system shall be left inoperative for any reason, other than for the purpose of its maintenance or repair and all such works must be carried out extensively.
- All camera faults to be electronically recorded on BORIS by a CCTV operator.
- Any camera disconnected from the system shall be immediately removed from public view.

Control Room Operations & Management

- Control and Monitoring room operations will only be carried out by a
 reputable and competent security company which can demonstrate an
 ability to maintain the confidence of the Public, the Police, the Crown
 Prosecution Service and CCTV System owners. At all times the company
 will be required to comply with the standards contained in the British
 Standards Authority Code of Practice
- Throughout the period of the contract all operators will have a Security Industry Authority, SIA, licence and British Standard, (BS) ,7858 and 7499 compliant.
- Only personnel who are fully trained or under supervised training in the
 use of the systems monitoring equipment, communication systems and
 the operational and management procedures required under this Code
 of Practice will be permitted to undertake duties within the CMR.



Camera Positioning

- Cameras will be sited in positions which are clearly visible to the public and local signs shall be prominently displayed in order to inform the public that CCTV is operating in accordance with the DPA.
- The siting of cameras will be subject to the agreement of the Local Authority and the Police.
- All HCCTVP cameras are subject to a PIA conducted by the CCTV Manager.
- Except for wide angle or long distance observation, views into residential premises and office accommodation shall be excluded from the field of vision of all cameras.

Reporting and Evaluation

- All significant activities, operations, evidence, incidents and fault reporting in the CMR will be recorded on the HCCTVP database, BORIS.
- CCTV operators will keep a record on BORIS of all arrests and notable incidents that have been assisted by the use of the public CCTV system.
- Monthly reports shall be presented on the Stevenage Borough Council web site to show the number of recorded incidents by location, date, type, arrest etc.
- Each owner will be presented with a management report comprising of the number of incidents and faults recorded each quarter.



Independent Inspection

- A system is in place to allow authorised independent inspection of the CMR, its operational procedures and review footage of the operators work.
- Independent inspectors will be persons who have undergone Police vetting and verification procedures. They will be allowed access to the CMR at any time without prior notification.
- Independent Inspectors shall be encouraged to carry out frequent and random visits with a minimum of one visit per month.
- All visits to be logged and report forms completed and a summary report completed after every visit.
- The independent inspectors will be asked to provide a summary report for inclusion in the HCCTVP Annual Reports.

Complaints

- A complaints procedure allows the Public and anyone affected by the operation of the CCTV systems, connected to the CMR to formally raise any issue which is causing concern.
- Complaints shall initially be made to the CCTV Manager c/o Stevenage Borough Council, Daneshill House, Danestrete, Stevenage, Hertfordshire, SG1 1HN.



Breaches of the Code of Practice

Breaches of the Code of Practice will be investigated by a Senior Officer
of the Partnership who is not directly involved in the management of the
CCTV service. The findings of that officer will be presented to the CCTV
Executive Board which shall determine if any disciplinary action is
warranted and what remedial action/ changes may be required to
prevent a recurrence.

Recorded Material

- Recorded material referred to in this Code shall be in the way of DVD, (Digital Versatile Disc).
- Recorded material will be retained for a period of 28 days and will then be over-written.
- All recorded material / images can be identified by their camera number, the date the images were recorded and the start and end times of the sequence of events.
- Statutory prosecuting authorities will be permitted to access and record material where it is necessary for the investigation and detection of a particular offence or offences for the prevention of crime or where required under the PACE Act 1984.
- In the case of any recorded material which is deemed to contain evidential material this will then be put onto a disc and produced as an exhibit.
- Once removed the disc will not be permitted back into the CMR because its continuity, correct storage and handling cannot be assured or verified.



Recorded Material Cont.

 Recordings of such material removed from the CMR as evidential material must be exhibited and a fully completed disclaimer signed prior to their release. Continuity of evidence from that point resides with the Statutory Prosecuting Agency.

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- There shall be no public access to recorded material other than in connection with the investigation, prosecution or prevention of crime under the guidance of the Police and PACE Act 1984 criteria.
- Any subject access requests made under the provision of the DPA 1998
 will be dealt with in accordance with the Act. A copy of the relevant data
 will be produced and sent out to the individual if all the conditions of the
 Act are met.
- All subject access requests to be dealt with by the CCTV Manager by writing.
- Unused evidential evidence with recorded material will be classed the same as the Code of Practice for Evidential Material.

Photographs, still prints and other information.

- Still prints shall not be taken as a matter of routine or without justifiable reasons and will not be allowed to leave the control room
- Usage of mobile appliances shall be strictly forbidden to take photographs of either live or playback incidents captured on the CCTV system.
- Still prints shall be considered as recorded material and all procedure, restrictions and controls relating to other recorded material detailed in this code.



Photographs, still prints and other information Cont.

 Any other personal data or information received from statutory prosecuting agencies will be subject to the same guidelines outlined above for all still prints or photographs and shall be subject to the requirements of the DPA 1998.

Editing and Erasing

- Editing of original recorded material is strictly forbidden.
- Editing of material copied onto a computer media may be permitted under the requirements of the DPA 1998 to preserve the identity of other individuals contained if an individual subject access enquiry is made under the Act. This may be permitted by a third party if the technology does not exist to carry out this requirement locally. A charge is permitted for this under the Act to cover the costs only.



Boris

• Boris is a bespoke Database that records, controls, manages and reports on all aspects of the CMR

Stevenage

- Only CMR operators are permitted to use, input and manage the database.
- CMR staff must record all significant incidents, equipment faults, the production of police evidence and public requests for data.
- Automated reports are produced for equipment owners, managers other interested parties within the HCCTVP.
- The Control Room Manager is responsible for the input and update of the database and its usage.
- All information is under the DPA 1998 and any information that has been submitted that has not had the permission of the Control Room Manager will be seen as a breach of the Code.



HERTFORDSHIRE CCTV PARTNERSHIP

CODE OF PRACTICE PART 3

CCTV System Camera Coverage Location Table

CCTV Code of Practice September 2015



Camera No.	Town	Location of Equipment
572	Ampthill	Woburn Street
571	Ampthill	Church Street
574	Ampthill	Dunstable Street
573	Ampthill	Russett's Plantation
804	Baldock	High Street - Junc Hitchin Street
805	Baldock	Whitehorse Street
803	Baldock	High Street - Junc. Simpson Drive
802	Baldock	Thurnall Close - behind community centre
801	Baldock	Mansfield Road - opposite police station
806	Baldock	Great North Road - Baldock Train Station
526	Biggleswade	St Andrews Street
522	Biggleswade	The Crown Hotel & The New Inn/Bus Stn
521	Biggleswade	Market Place / Bus Stn
523	Biggleswade	High Street /The White Hart PH
527	Biggleswade	SHORTMEAD ST
524	Biggleswade	Bingo Hall & Fairfield Care Products / Aldi
520	Biggleswade	ASDA and Rear of The Crown Hotel
525	Biggleswade	Rose Lane / Car Park















Camera No.	Town	Location of Equipment
13	Bishops Stortford	Riverside
14	Bishops Stortford	South Street - Bottom Junc. Station Road
12	Bishops Stortford	Anchor Lane - Zest- Bacchus Nightclub
11	Bishops Stortford	John Dyde
10	Bishops Stortford	John Dyde
16	Bishops Stortford	Potter Street – opp QD's
21	Bishops Stortford	Bridge Street - Opposite Black Lion P/H
19	Bishops Stortford	North Street - Opposite Lloyds Bank
18	Bishops Stortford	North Street - Junc. High Street
17	Bishops Stortford	Market Square - Potter Street
15	Bishops Stortford	South Street - Outside M&S
653	Borehamwood	Shenley Rd / Halifax Bank
652	Borehamwood	Shenley Rd / Clarendon Rd
651	Borehamwood	Shenley Rd / Furzehill Rd
666	Borehamwood	Leeming Road
650	Borehamwood	Shenley Rd/Theobald St
659	Borehamwood	Manor Way / Directors Arms PH
654	Borehamwood	Shenley Rd / Tesco's
660	Borehamwood	Manor Way Shops
661	Borehamwood	Meadow Way / Bowls green



Camera No.	Town	Location of Equipment
662	Borehamwood	Meadow Way /Bowling Green/ Football Club
663	Borehamwood	Aycliffe Road / Buckton Road
658	Borehamwood	Aberford Park
665	Borehamwood	Torworth Rd
667	Borehamwood	Gateshead Road
668	Borehamwood	Howard Drive / Balmoral Drive
657	Borehamwood	Aberford Park
656	Borehamwood	Skate Park
655	Borehamwood	Elstree Way - Civic Offices
664	Borehamwood	Aycliffe Road /Baldock Road
690	Bushey	Harcourt road
914	Hertford	Hartham Car Park - bottom
901	Hertford	Old Cross - Library
917	Hertford	Railway Street - Hertford East Train Station
915	Hertford	Fleming Crescent
913	Hertford	Hartham Car Park - middle
912	Hertford	Hartham Car Park - top
911	Hertford	St Andrews Street car park- Entrance



Camera No.	Town	Location of Equipment
910	Hertford	St Andrews Street car park- Exit
909	Hertford	Maidenhead Street - Junc. The Wash
908	Hertford	Bull Plain - Salisbury Square
907	Hertford	Birchley Green Shops - Junc. Market Street
906	Hertford	Bus Station - Opposite Lloyds Bank
905	Hertford	Fore Street – Jungle Bar
903	Hertford	Fore Street - Shire Hall opposite Magistrates Court
904	Hertford	Fore Street - Opposite Post Office
916	Hertford	St Andrews Street
902	Hertford	Parliament Square- Blackbirds P/H Deco Nightclub
312	Hitchin	Bucklersbury - Outside Red Hart P/H
317	Hitchin	Junction of Nightingale Road
822	Hitchin	Westmill - John Barker Place
315	Hitchin	Portmill Lane car park
316	Hitchin	Station Approach
313	Hitchin	Biggen Lane car park
311	Hitchin	Sun Street
310	Hitchin	Churchyard - Outside Simmons Bakers















Camera No.	Town	Location of Equipment
309	Hitchin	Churchyard - Outside Triangle Café
307	Hitchin	Hermitage Road top - bottom Windmill Hill
306	Hitchin	Market Place - outside Churchgate Shopping Centre
305	Hitchin	Market Place - outside Osinskys /Pitcher & Piano
304	Hitchin	Brand Street - Junc High Street
303	Hitchin	Bancroft - Junc. Hermitage Road
302	Hitchin	Bancroft - Middle
301	Hitchin	Bancroft car park- rear Sainsbury's
308	Hitchin	Queen Mother Theatre car park
300	Hitchin	Bancroft - North corner of Fishponds Road
314	Hitchin	St Marys car park - Queen Street
850	Knebworth	Station Road - Junc London Road
851	Knebworth	London Road - Junc St Martins Road nr post office
823	Letchworth	Jackmans - Ivel Court shops
821	Letchworth	Grange Estate - Rear shops
820	Letchworth	Grange Estate - Southfields
511	Letchworth	Leisure Centre - Rear CP















Camera No.	Town	Location of Equipment
510	Letchworth	Leisure Centre (Front CP)
824	Letchworth	Jackmans - Rabourn Way, opposite Ivel Court
416	Letchworth	Roof of Council Building
413	Letchworth	Gernon Road
412	Letchworth	Broadway Gardens - South
411	Letchworth	Broadway Gardens - North
414	Letchworth	Howard Memorial Hall - Car park
403	Letchworth	Station Place - opposite Train Station
404	Letchworth	Station Road - Top opposite Colonnade P/H
401	Letchworth	Eastcheap - Outside cinema
402	Letchworth	Broadway - opposite Broadway Hotel
417	Letchworth	Leys Avenue - outside Visioncare
418	Letchworth	Esquires Coffee shop
415	Letchworth	Norton Way South - Howard Park
410	Letchworth	Eastcheap - Opposite walkthrough to Broadway
409	Letchworth	Leys Avenue top - Outside 3 Magnets P/H
408	Letchworth	Leys Avenue - Bottom
407	Letchworth	The Wynd - Openshaw way
406	Letchworth	Station Road - Bottom Junc, Norton Way North
405	Letchworth	Station Road - Middle
419	Letchworth	Above Carpet shop



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Camera No.	Town	Location of Equipment
691	Potters Bar	Opposite Train station
689	Potters Bar	Skateboard Park
692	Potters Bar	Opposite War Memorial
817	Royston	Subway (Brook Road)
809	Royston	Subway (Burns Road)
819	Royston	Subway (East)
811	Royston	Lower High Street
818	Royston	Subway (West)
810	Royston	Lower King Street
813	Royston	Corn exchange - Junc A10
814	Royston	Market Hill - opposite Angel Pavement
812	Royston	Upper High Street
815	Royston	Fish Hill - Opp SG8 Nightclub
816	Royston	Council Offices car park
552	Sandy	Friends Hairdressers
558	Sandy	pole next to Pavilion
557	Sandy	Pole skateboard park
553	Sandy	Queens Head Beer Garden
551	Sandy	Budgens Post Office
554	Sandy	Church Yard, Sir William Peel P/H

Camera No. To	own Location of Equipment	
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556	Shefford	High Street
30	Stanstead Abbotts	Car Park
126	Stevenage	ALDI Car Park - King George Playing Field
726	Stevenage	Archer Road - King Pin shops
727	Stevenage	Almond Tree P/H
728	Stevenage	Emperors Head P/H - rear car park
729	Stevenage	Emperors Head P/H - Fairlands Way
730	Stevenage	Bedwell - rear of shops
732	Stevenage	Georges Way - Bowes Lyon and Swimming Pool
750	Stevenage	Junction 8 A1M - Corey's Mill
751	Stevenage	Junction 7 A1M - Glaxo Roundabout (ANPR)
725	Stevenage	Roebuck shops - Broadwater Crescent
125	Stevenage	Underpass - ASDA new underpass (static camera)
721	Stevenage	Monkswood - Rockingham Way shops, Twin Foxes P/H
127	Stevenage	Underpass - Park Place to Blind Gardens (static cam
122	Stevenage	Outside the Towers flats opposite Cash Converters
121	Stevenage	Underpass - Museum to the Market Place
128	Stevenage	Underpass - Blind Gardens to Park Place















Camera No.	Town	Location of Equipment
150	Stevenage	Council Depot - Service Yard
713	Stevenage	Marymead - Willows Link, rear of shops
107	Stevenage	Lytton Way - Railway North car park
120	Stevenage	Underpass - Market Place to Museum
110	Stevenage	Plaza - main entrance
109	Stevenage	Foot ramp to Stevenage Leisure Centre
124	Stevenage	Underpass - ASDA old underpass (static camera)
108	Stevenage	Southgate car park - opposite Fire Station
129	Stevenage	Sensory Garden Subway Facing WC
178	Stevenage	Leisure Park - Taxi Rank
202	Stevenage	High Street - Outside Waitrose
112	Stevenage	Danestrete - Plaza junction opposite Matalan
106	Stevenage	Lytton Way - Corner of Leisure Centre (roof mounted)
105	Stevenage	Market Place
705	Stevenage	The Oval
189	Stevenage	Swingate house
102	Stevenage	Danestrete - on top of council offices (roof mount)
103	Stevenage	Town Square - In front of Wilkinson
104	Stevenage	Park Place
101	Stevenage	Corner of Swingate and Danestrete















Camera No.	Town	Location of Equipment
702	Stevenage	Hyde - outside chip shop
203	Stevenage	Middle Row - Opposite Red Lion P/H
118	Stevenage	Forum - North car park
116	Stevenage	Forum - south car park
115	Stevenage	Leisure Centre Walkway - Town Centre (static cam)
114	Stevenage	Leisure Centre Walkway - Railway Station (static cam)
175	Stevenage	Leisure Park - North end Cap park
111	Stevenage	Danestrete - Plaza walkway (static camera)
703	Stevenage	Hyde - Oxley Road, rear of shops
201	Stevenage	High Street - North- Outside Mulberry Tree P/H
701	Stevenage	Hyde - Shephall Way
209	Stevenage	Popple Way Shops
208	Stevenage	Albert Street Junc. Letchmore Road
207	Stevenage	Middle Row - Outside Standing Order P/H
206	Stevenage	Primett Road - Junc Drapers Way
205	Stevenage	Basils Road car park
204	Stevenage	High Street - South outside Marquis of Lorne P/H
113	Stevenage	Queensway North - in front of Poundland
704	Stevenage	Oval - outside Times Club



Camera No.	Town	Location of Equipment
182	Stevenage	Leisure Park - Service road north end
174	Stevenage	Leisure Park - Train station steps
173	Stevenage	Leisure Park - Fence Line between the Security hut and the steps
172	Stevenage	Leisure Park - Security hut
171	Stevenage	Leisure Park - South Exit road
177	Stevenage	Leisure Park - Front of Hollywood Bowl
179	Stevenage	Leisure Park - Side of Prezzo's
180	Stevenage	Leisure Park - South Exit Road Nr KFC
181	Stevenage	Leisure Park - Service road south end
176	Stevenage	Leisure Park - North Exit road
602	Stevenage	North Car Park - Outside Trugym
608	Stevenage	London Road - Rear Hobby Craft
607	Stevenage	Argos
606	Stevenage	Burger King
605	Stevenage	Toys R Us - Service yard and car park
604	Stevenage	Retail Park – Roaring Meg TBC
603	Stevenage	Argos - Front entrance
601	Stevenage	Curry's/PC World - Rear



Camera No.	Town	Location of Equipment
52	Ware	Tudor Square - West Street
56	Ware	Amwell End Car Park
50	Ware	Roundabout Watton Road - Wadesmill Rd- Baldock Street
55	Ware	Amwell End- Viaduct Road
54	Ware	Star Street – opposite The Waterside Inn
53	Ware	High Street - opposite Church Street leading to Tesco
51	Ware	Baldock Street - Junc. Priory Street